

PROFESSIONAL SECURITY MANAGERS & SUPERVISORS

Training Provider:



20th and 21st August 2014 | Armada Hotel, Petaling Jaya

HRDF
Claimable

Certified By:



Acquire the understanding, knowledge and skills required to operate effectively as a Supervisor or Front Line Manager in the Security Services industry

This Professional Security Supervisors training program is specifically developed with detailed focus on the role and function of supervisors and front line managers in the security industry.

Participants will acquire the understanding, knowledge and skills required to operate effectively as a Supervisor or Front Line Manager in this sector. It is suited to those already engaged in this capacity within a security department or company to whom it will provide additional learning and a formal qualification to support practical experience already gained.

For those aspiring to take up such a position it is useful to improve progression or employment opportunities with a recognized, practical, skills-focused qualification.

CALL OR EMAIL US TODAY FOR MORE INFO!

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Contact Person: Jeyaraman / Zul Ikhwan / Gopala

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COURSE OBJECTIVES

This course equips the security personnel with knowledge and skills to function in a supervisory role. Participants will learn to supervise junior security officers and be able to apply them in their workplace.

This course is also aimed at improving the leadership skills and operational practices of both new and existing security supervisors. This program focuses on leadership, use of communications, customer service and prioritization, risk management, crisis and emergency intervention and professional standards.

WHAT YOU WILL LEARN

Participants who successfully complete this module will be able to:

- Explain and demonstrate the principals of leadership, role and responsibilities, job performance, skills and abilities, ethics, team management, and conflict management
- Understand role and responsibilities as a supervisor (risk-reduction)
- Understand and apply a professional and effective style of communication in all interactions, communication process, methods of communication, and barriers of communication
- Describe the importance of effective time management, prioritizing activities, effective planning, time robbers, and time management tools
- Understanding role and responsibilities during an emergency

WHO SHOULD ATTEND

This security training course is suitable for anyone who wants to start a career as a Security Supervisor or any Security officer who wants to upgrade themselves with supervisory skills for career advancement opportunities in the Security Industry.

PROGRAM DURATION

- 2 Days
- 9.30 am to 5.30 pm
- Lunch & Coffee/Tea provided

REGISTRATION AND FEES

- Training Fees: RM 1,800.00 per pax
- Early Bird Fee / 3 pax or more: RM 1,650.00 per pax

COURSE STRUCTURE

INTRODUCTION TO THE SECURITY INDUSTRY AND BASIC SECURITY PROCEDURES

PROFESSIONALISM

SAFETY, HEALTH AND ENVIRONMENT

LEGAL ASPECTS

WRITING NOTES AND REPORTS

APPROACHES AND METHODOLOGY

In order to achieve the above learning outcomes the following approach and methodologies will be used.

- Interactive Presentation
- Case studies, role plays, group tasks, practice sessions and individual tasks ensures learning by doing
- Visuals, posters, game and high energy interactions ensure a reassuring positive climate

BENEFITS OF THIS PROGRAM

- Trained security personnel are highly sought after for a wide variety of security industry opportunities worldwide
- High quality instructors and training
- A mix of operational expertise and professional qualification

OUR 2 DAY TRAINING PROGRAM PROVIDES PARTICIPANTS WITH THE KNOWLEDGE, EXPERTISE AND QUALIFICATIONS TO PURSUE A CAREER IN THE SECURITY INDUSTRY

CERTIFICATION



All IQN qualifications are credit rated at Scottish Credit and Qualifications Framework (SCQF) and benchmarked against European Qualifications Framework (EQF). IQN integrates the latest developments in management concepts and applications, giving professionals the skills and knowledge they need to drive innovation and generate ideas on advanced management practices.

TRAINER PROFILE

SUPT. S.SHANMUGAMOORTHY, BCK

LLM (MAL), B.Juris (Hons), UM, CLP (MAL)

S. Shanmugamoorthy obtained his Law Degree (Bachelor of Jurisprudence) in the year 2002. He subsequently went on to complete his Masters in Law (LLM) from University Malaya in 2007.

S. Shanmugam is currently attached with the Legal & Prosecution Department, Criminal Investigation Dept, Royal Malaysia Police, Bukit Aman with the rank of Superintendent of Police (Supt). Supt. Shanmugam has served the Royal Malaysian Police (PDRM) for over 28 years.

Prior to his current position, Supt. Shanmugam has served in various organizations such as Coopers & Lybrand Taxation Services Sdn Bhd, Police Field Force (Para Military Unit) Kuantan, Federal Reserve Unit (FRU), Kuala Terengganu, Technical Aid Division, Criminal Investigation Dept. Bukit Aman, Legal and Prosecution Unit D5, and Criminal Investigation Department, Kedah.

Supt Shanmugam has conducted lectures In Law, Investigation Studies and Security Management in various private colleges in Malaysia. He has also conducted trainings for Institut Kesihatan Umum Malaysia, Suruhanjaya Syarikat Malaysia, Jabatan Kebajikan Masyarakat, Malaysia Airlines System, Rakan Muda, Wanita Umno, Jabatan Kesihatan Kedah, Bank Negara Malaysia, Jabatan Perpaduan Negara, Jabatan Perhutanan Kedah, Westport, Universiti Utara Malaysia, Badan Pencegah Rasuah, Institut Perguruan Darul Aman, Aimst University Sg.Petani, Moza Security Services, Junior Police Royal College Malaysia, Senior Officer College Malaysia, Pusat Latihan Rela Wilayah Utara, TNB, Jabatan Tenaga Kerja, Polimas, Sekolah Ikthisas TUDM Penang, Kementerian Kesihatan Malaysia (Bahagian Rawatan Tradisional), Kementerian Kesihatan Malaysia (Bahagian Farmasi), PDRM, Institut Latihan Kehakiman dan Perundangan (Ilkap), Bangi, Pos Malaysia amongst others.

Amongst his International exposure and experience includes representing the Royal Malaysian Police for the drafting of agreement on extradition in Seoul, Korea in the year 2011 and attending a course on law enforcement techniques to combat terrorism at the International Law Enforcement Agency (ILEA) Bangkok in 2013 amongst many others

In the year 2008 and 2010 the government of Malaysia awarded him with the Anugerah Perkhidmatan Cemerlang (APC) for excellence in service. In 2009, HRH SULTAN OF KEDAH bestowed him with Bintang Cemerlang Kedah (BCK). In 2014, he was bestowed with Pingat Kedaulatan Negara (PKN).

REGISTRATION FORM

Training Program



PARTICIPANT DETAILS

Name : _____

Date of Birth : _____ Qualification : _____

Gender : Male / Female Ethnic: Malay / Chinese / Indian / Others _____

Address : _____

Company : _____ Designation : _____

IC / Passport : _____ Department : _____

Contact No : _____ Office No : _____

Mobile No : _____ Email Address: _____

COURSE REGISTERED

☐ Professional Security Supervisors Training

MODE OF PAYMENT

- ☐ By Cheque: Made payable to "Axsel Management International Sdn Bhd with the title of the course indicated at the back of the cheque
- ☐ By Purchase Order: For Government Agencies Only

PAYMENT & CONFIRMATION

Payment is due within two weeks upon receipt of invoice, AND must be made in full prior to the course.

On receipt of payment, a confirmation letter with venue & logistical information will be forwarded via email or fax.

Company Stamp & Signature

FOR OFFICE USE ONLY

Certification Title: Certificate / Diploma / Professional

Course Fee : _____ Classes on : _____